

EXHIBIT A

**A COPY OF EACH LEASE FOR EACH CALL CENTER
OPERATED BY BIS**

(CONFIDENTIAL -- REDACTED)

EXHIBIT B

**A DESCRIPTION OF THE TECHNOLOGY AND EQUIPMENT USED TO
SUPPORT CALL CENTER FUNCTIONS**

(CONFIDENTIAL - REDACTED)

EXHIBIT C

**PROOFS OF PURCHASE, LEASES OR LICENSE AGREEMENTS FOR ALL
TECHNOLOGY AND EQUIPMENT USED TO SUPPORT THEIR CALL
CENTER FUNCTIONS, INCLUDING A COMPLETE COPY OF ANY LEASE OR
LICENSE AGREEMENT FOR AUTOMATIC CALL DISTRIBUTION IS
ATTACHED AS CONFIDENTIAL**

(CONFIDENTIAL - REDACTED)

EXHIBIT D

**STATEMENT THAT BIS WILL FILE ANNUAL COMPLIANCE REPORTS
DEMONSTRATING CONTINUED COMPLIANCE WITH COMMISSION
RULES**

STATE OF TEXAS

)

) ss.

COUNTY OF KENDALL

)

STATEMENT OF COMPLIANCE REGARDING ANNUAL REPORTS

I, Wesley N. Waite Sr., first being duly sworn upon oath, depose and say I am Chief Executive Officer of BIS Relay, LLC. Inc. ("BIS"), an Applicant for certification as a federal Telecommunications Relay Service Fund ("Fund") provider eligible for compensation from the Fund pursuant to section 64.606(a)(2)(iv) of the Commission's rules.¹ Applicants for certification as a Fund eligible provider are to make a statement that the applicant will file annual compliance reports demonstrating continued compliance with applicable Commission rules following certification. I swear under penalty of perjury that upon a grant of certification, BIS Relay, LLC will file annual compliance reports demonstrating continued compliance with applicable Commission rules for the provision of video relay services on or before the date on which such compliance reports are due.

Pursuant to Section 64.606(g) of the Commission's rules² "such annual compliance reports must update the information required in paragraph (a)(2) of this section³ and include updated documentation and a summary of the updates, or certify that there are no changes to the information and documentation submitted with the application for certification, application for renewal of certification, or the most recent annual report, as applicable." I further swear under penalty of perjury that upon a grant of certification, BIS Relay, LLC will file annual compliance reports in accordance with the entirety of Section 64.606(g) of the Commission's rules.

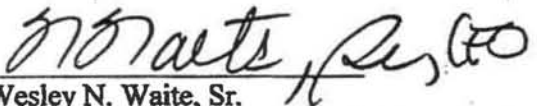
Such annual reports will be examined by me first hand, and the accuracy and completeness

¹ 47 C.F.R. §64.606(a)(2)(iv).

² 47 C.F.R. §64.606(g)

³ 47 §64.606(a)(2).

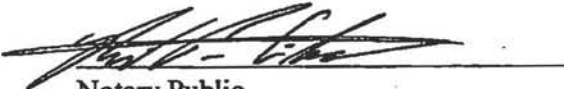
thereof will be further verified by me under oath as President and Chief Executive Officer of BIS Relay, LLC subject to penalty of perjury in accordance with the specific officer certification language set forth in Section 64.606(g)(2)(interim) of the Commission's rules.



Wesley N. Waite, Sr.
Chief Executive Office
BIS Relay, LLC
8920 Fair Oaks Parkway,
Fair Oaks Ranch, TX 78015

Subscribed and sworn to or affirmed before

me this 26th day of September, 2011.



Notary Public

(Affix seal or stamp)



EXHIBIT E

**CORPORATE OWNERSHIP AND CALL CENTER
EMPLOYMENT DOCUMENTS**

(CONFIDENTIAL – REDACTED)

EXHIBIT F

EMERGENCY CALL PROCEDURES

(CONFIDENTIAL -- REDACTED)

EXHIBIT G

BIS RELAY, LLC URLS

(CONFIDENTIAL – REDACTED)

EXHIBIT H

**CONFIDENTIAL BIS RELAY, LLC COMPANY
HANDBOOK AND TRAINING MATERIALS**

(CONFIDENTIAL -- REDACTED)

EXHIBIT I

**CONFIDENTIAL BIS RELAY, LLC TECHNOLOGY ROADMAP
SUMMARY**

(CONFIDENTIAL – REDACTED)